

+1^888^483^9719 How to Change or Cancel Your Flight Through the Chase Travel Portal: Easy Guide

Booking a flight through the **Chase Travel Portal** is a convenient way for Chase cardholders to use **Chase Ultimate Rewards points** or their Chase credit cards to book flights, hotels, and car rentals. But life is unpredictable, and sometimes you may need to change or cancel a flight after booking. Whether due to a change in plans or unforeseen circumstances, knowing how to modify your reservation through the **Chase Travel Portal** can save you time and frustration.

In this comprehensive guide, we'll explain the steps involved in changing or canceling a flight through the **Chase Travel Portal**, provide expert tips, and answer frequently asked questions (FAQs) to ensure you understand how to manage your bookings like a pro.

What Is the Chase Travel Portal?

The **Chase Travel Portal** is an online platform available to Chase customers, especially those with **Chase Sapphire Preferred®**, **Chase Sapphire Reserve®**, and **Chase Freedom®** cards. The portal allows users to book flights, hotels, car rentals, and vacation packages using **Chase Ultimate Rewards points** or a Chase credit card. Additionally, the portal integrates with leading airlines, hotels, and car rental companies, making it a convenient tool for booking travel.

Whether you're booking a domestic flight or a luxurious international getaway, the **Chase Travel Portal** provides competitive rates and seamless booking. But sometimes, plans change, and you may need to modify or cancel your flight. Here's how to go about it.

Steps to Change or Cancel a Flight Through the Chase Travel Portal

1. Log Into Your Chase Account

The first step is to **log into your Chase account** on the official Chase website or the Chase mobile app. If you don't already have an account, you'll need to create one.

Once logged in, navigate to the **Chase Ultimate Rewards** section. You'll find all your bookings, points balance, and recent transactions here.

2. Find Your Flight Reservation

Once you're in the Ultimate Rewards section, locate the flight booking you want to change or cancel. You should see an option labeled "Manage Reservations" or "View Details." Click on it to access the specifics of your flight.

3. Select Change or Cancel

- **Change Flight:** If you need to change your flight dates or destination, look for the option to **Change Flight**. Chase Travel allows changes depending on the airline's policies and the terms and conditions of the ticket you purchased. Keep in mind that **change fees** may apply, depending on the airline and ticket type.
- **Cancel Flight:** If you need to cancel your flight, there will be a "Cancel Flight" button. Some bookings may be eligible for a full refund if they fall within the airline's cancellation policy or if they are refundable tickets. For non-refundable tickets, Chase Travel may offer the option to apply your funds as a credit for future travel.

4. Review Airline Policies

Chase Travel provides general guidelines for changes or cancellations, but specific airline policies apply. **Flight changes** often come with fees, and depending on the type of ticket you booked (refundable vs. non-refundable), cancellation fees may vary.

Before proceeding with your flight change or cancellation, it's essential to review the airline's **cancellation policy**, as well as any additional fees that might apply.

5. Confirm Changes or Cancellations

Once you've selected the change or cancel option, you'll be prompted to confirm your decision. You may be required to pay any **change fees** or additional charges (if applicable) before the new booking is confirmed.

If your cancellation is successful, you will receive a **cancellation confirmation** email, along with information regarding refunds or future travel credits.

6. Contact Chase Travel Support (If Needed)

If you encounter any issues or need assistance with your booking, Chase Travel Support is available 24/7. You can reach customer service through the following methods:

- **Phone:** Call **1-888-383-8680** for direct support.
- **Live Chat:** Use the live chat option on the Chase website or mobile app for real-time assistance.
- **Email:** Contact support via the "Contact Us" page for non-urgent inquiries.

Chase's travel agents will help you navigate the airline's policies, assist with processing changes or cancellations, and help resolve any issues related to your booking.

Chase Travel Portal: Key Considerations When Changing or Cancelling a Flight

When using the **Chase Travel Portal** to change or cancel your flight, there are several important factors to consider:

Refunds for Canceled Flights

- **Refundable Tickets:** If you booked a refundable flight through Chase Travel, you should be eligible for a full refund. However, this refund may take several business days to process, depending on the airline and your payment method.
- **Non-Refundable Tickets:** For non-refundable tickets, you might not receive a refund but could be eligible for a travel credit. The amount of the credit and its expiration will depend on the airline's policies.

Travel Credits for Future Flights

Many airlines provide **travel credits** for future bookings if you cancel a non-refundable flight. However, these credits often come with expiration dates. It's essential to read the terms and conditions to avoid missing out on using your travel credit within the specified window.

Change Fees

Airlines typically charge **change fees** when you modify your booking, though these can vary depending on the airline, ticket class, and route. Be sure to check for **change fee waivers** or **discounted fees** if you're a **Chase Sapphire Reserve®** or **Chase Sapphire Preferred®** cardholder, as some premium cardholders enjoy certain perks and waived fees.

Airline-Specific Policies

Different airlines have varying policies for flight changes and cancellations. Some airlines, such as **Southwest Airlines**, have flexible policies allowing free changes or cancellations. On the other hand, airlines like **American Airlines** or **United Airlines** may impose higher fees for modifications. Always review your airline's specific terms before taking action.

Chase Travel Portal FAQs: Changing or Canceling Flights

1. Can I change my flight after booking through the Chase Travel Portal?

Yes, you can change your flight if the airline allows changes to the ticket. However, **change fees** may apply depending on the airline and ticket type. Always check the airline's policy for change fees.

2. How do I cancel my flight booked through Chase Travel?

To cancel your flight, go to your Chase account, select the **Manage Reservations** section, and click on the **Cancel Flight** option. You may be eligible for a refund or a travel credit based on the airline's policy and your ticket type.

3. Are there any fees for changing or canceling flights through the Chase Travel Portal?

Yes, airlines may charge fees for changing or canceling a flight, depending on the type of ticket purchased. These fees are not determined by Chase but are governed by the airline's policies. Chase may assist in processing these changes or cancellations on your behalf.

4. Can I cancel my flight through the Chase Travel Portal for a full refund?

If you purchased a **refundable ticket**, you can cancel your flight through the Chase Travel Portal and receive a full refund. If your ticket is non-refundable, you may receive a travel credit for future use.

5. Can I use Chase Ultimate Rewards points to cover the change fee?

In most cases, you cannot use **Chase Ultimate Rewards points** directly to pay for change fees. However, you can use your points to book a new flight or make adjustments once you cancel the original booking.

6. Can I get travel protection for my flight through the Chase Travel Portal?

Yes, if you booked travel protection through your Chase card (e.g., **Chase Sapphire Reserve®**), you may be eligible for protections like **trip cancellation**, **lost baggage reimbursement**, and other benefits. Review your card's travel protection benefits for more details.

7. How do I contact Chase Travel Support for assistance with my flight change or cancellation?

If you need assistance, you can contact Chase Travel Support 24/7 at **1-888-383-8680** or use the live chat option on the Chase website or mobile app for real-time help.

Take Action: Manage Your Flight with Chase Travel Today!

Changing or canceling a flight through the **Chase Travel Portal** is easy, but it's important to follow the steps outlined in this guide to avoid unnecessary fees and complications.

Remember to review the airline's policies, use your **Chase Ultimate Rewards points** effectively, and reach out to **Chase Travel Support** whenever you need help.

Whether you need to change your travel dates, cancel your flight, or understand your refund options, Chase is here to provide the support you need.

Don't let travel disruptions ruin your plans! Log in to the **Chase Travel Portal** today and make the changes you need with ease.